

# RESIDENT ALERT



## 24/7 instant messaging keeps homeowners informed about important alerts, events and community updates.

**MERIT**  
Property Management, Inc.

*Resident Alert is an automated communication system that effectively delivers information to homeowners.*

Resident Alert assures homeowners that important information about their community will be delivered when needed. An automated communication system, Resident Alert enables community managers and board members to deliver updates quickly to homeowners by phone or email.

MERIT offers Resident Alert as a feature of MERITConnect for an additional fee. An exclusive online system, MERITConnect provides effective communication between board members, managers and residents.

### **Resident Alert is scalable and flexible to meet the needs of your community.**

Resident Alert offers flexibility in messaging that can benefit any type of community. Board members can choose whether to contact all homeowners or a select group of residents depending on the message.

The system automatically contacts selected homeowners by phone or email. Whether the message is for a small group or the entire community, Resident Alert notifies homeowners at a moment's notice.

With 24/7 messaging ability, Resident Alert delivers a variety of community-related information, including:

- emergency alerts
- assessment collections
- construction projects
- road closures
- association board elections
- community events

Additionally, Resident Alert uses homeowner information from MERITConnect, which is updated on a regular basis. Communication to homeowners is effective and consistent.

### **Resident Alert simplifies communication for board members and homeowners.**

For emergencies and situations that require timely information, board members need a reliable means of communication with homeowners. And homeowners need peace of mind that they'll receive important information on time.

### **What does Resident Alert cost?**

Specific rates for your association will be outlined in an Addendum for Technology Communication Services approved by the board.

- A one time set up fee of \$0.50 per unit.
- A base yearly fee of \$0.25, includes the first alert minute sent to each unit.
- Subsequent voice message alert blasts are \$.08 a minute per household unit.
- Email messaging options are available with the base fee.

### **Sample Calculation**

Resident Alert to a 200 unit community:

One Time Set Up Fee	\$100
Base Yearly Fee	\$50
Additional Calls	

With Resident Alert, board members and homeowners can count on easy, simplified communication and peace of mind.